

## 디지털 트랜스포메이션, 구상부터 구현까지

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## **Reframe Thinking**





출처: Chosun Biz



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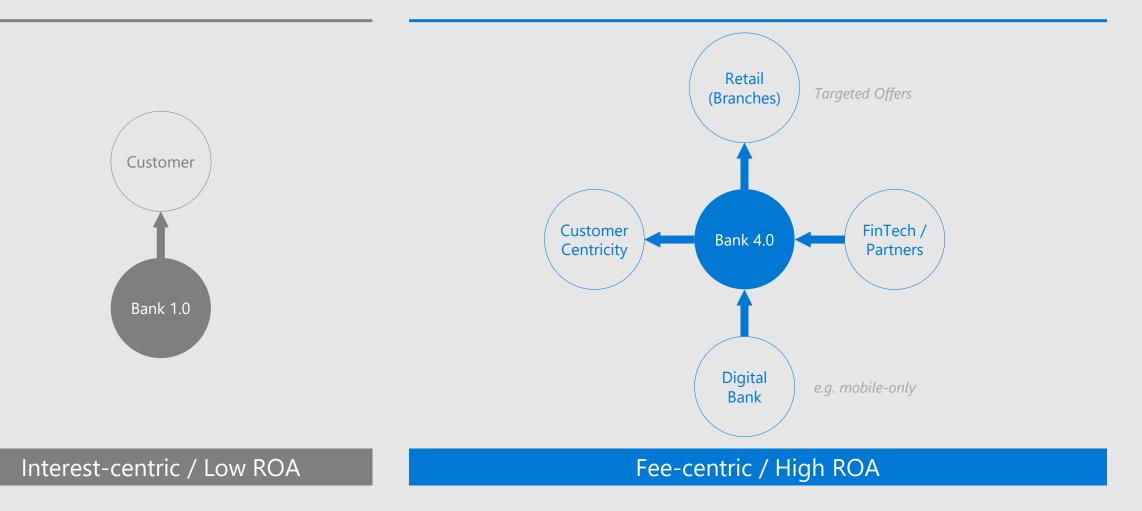
# 새로운 은행의 정의?

## 돈에 대한 모든 것이 이루어지는 공간

### The need for an eco-system approach

Traditional bank competes on everything with distribution and processing all in-house

Platform bank competes where it adds value leveraging relationships, networks, and technology – big data and AI plus open APIs













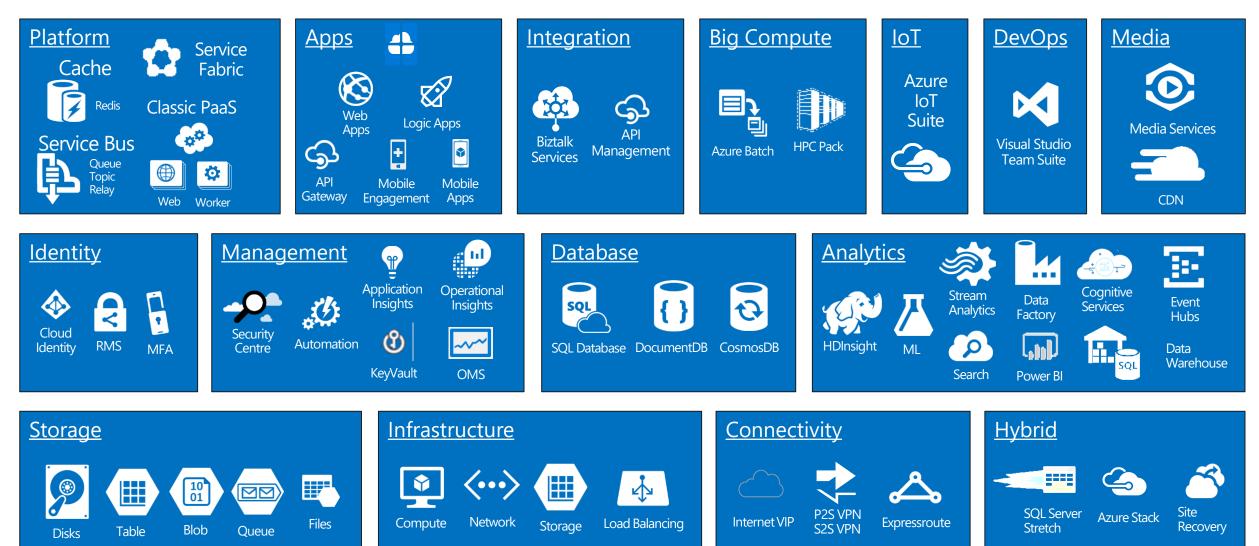




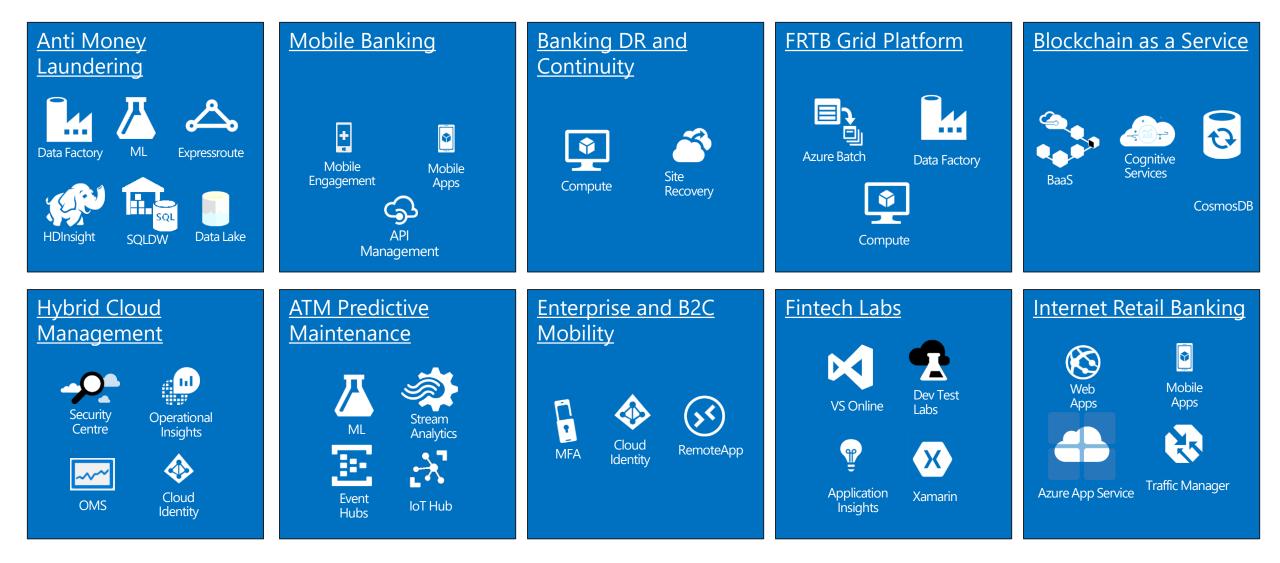


## 구현

### **The Intelligent Cloud for Financial Services**



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#### Artificial Intelligence – Use Cases

#### Customer Experience



B2C B2B Digital Agents

Digitized Customer Service



Targeted Offers/ Next Best Action



New Banking Products Powered by AI

#### AI Empowered

#### **E**mployees

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Relationship Managers

Wealth Advisory

- **Risk and Compliance**
- **Robotics Process Automation**

**Financial Forecasting** 

#### Al Powered Insights



#### **Identity Protection**



KYC Fraud prevention

Payments/AML Fraud prevention

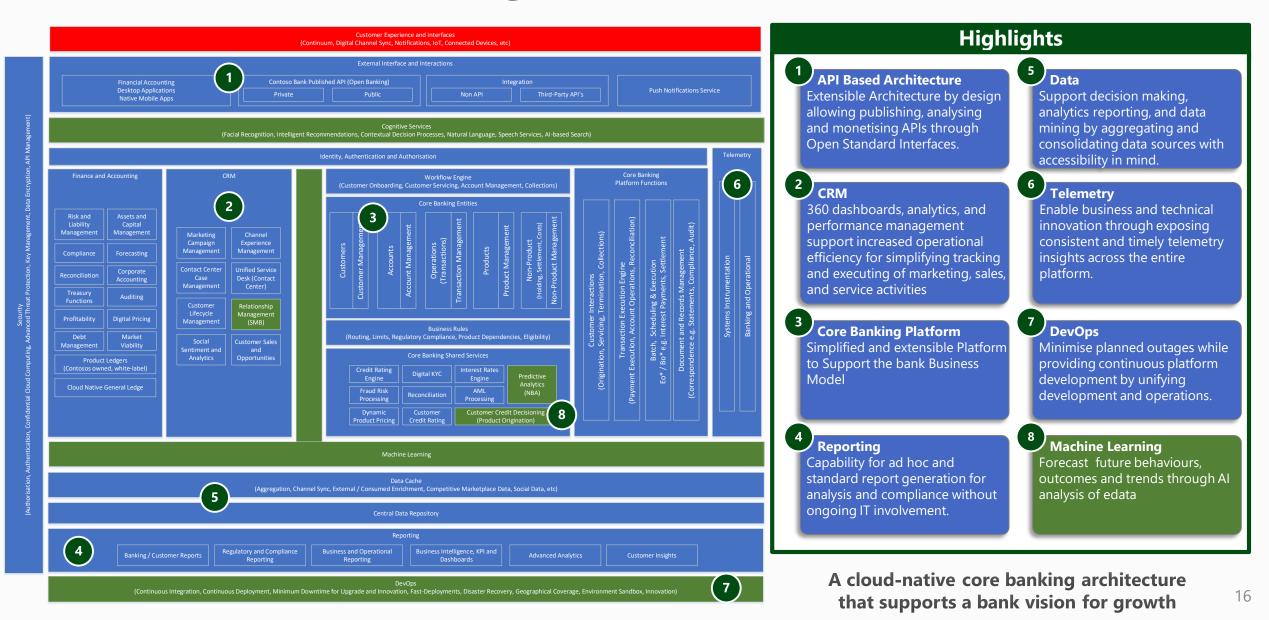


Customer Churn

∭ Credit Scoring



## Cloud Native Banking Solutions





# 감사합니다!

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