

디지털 트랜스포메이션, 구상부터 구현까지

박지호 부장 한국마이크로소프트





Reframe Thinking





출처: Chosun Biz



출처: Chosun Biz

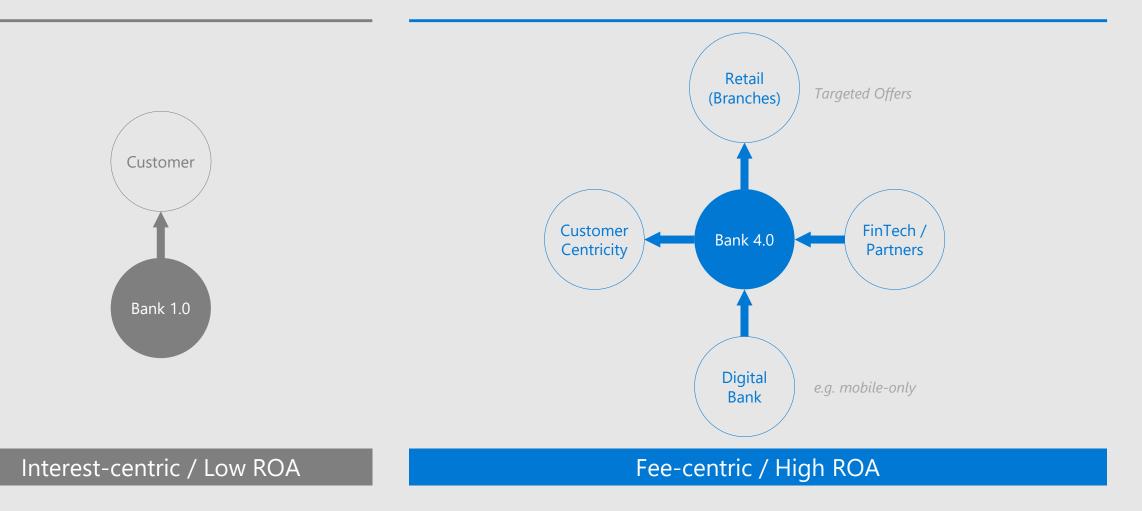
새로운 은행의 정의?

돈에 대한 모든 것이 이루어지는 공간

The need for an eco-system approach

Traditional bank competes on everything with distribution and processing all in-house

Platform bank competes where it adds value leveraging relationships, networks, and technology – big data and AI plus open APIs





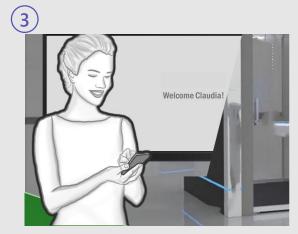








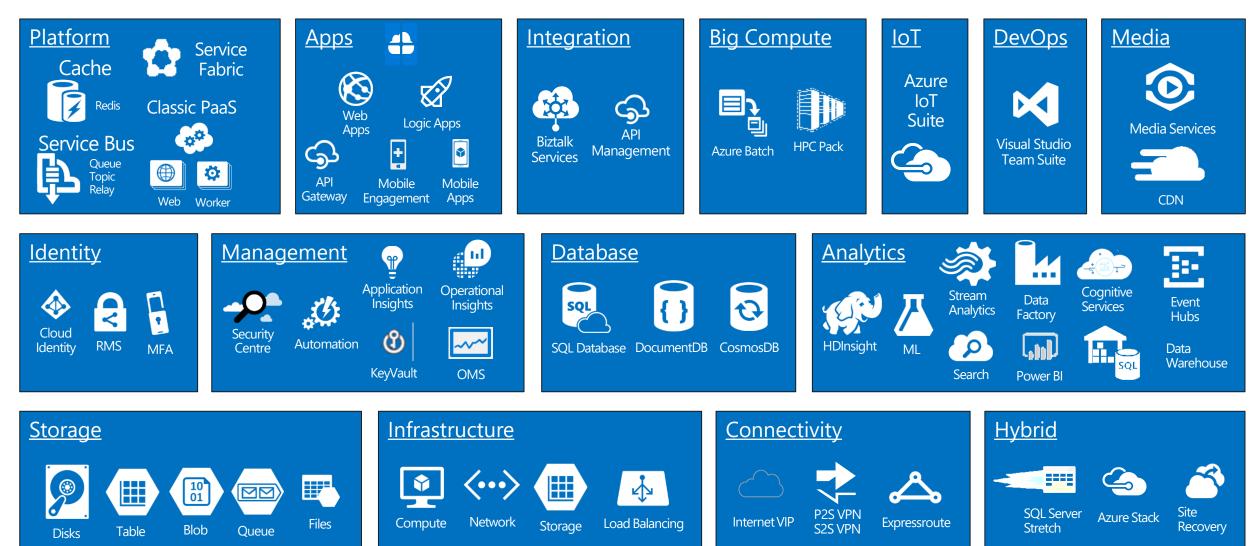




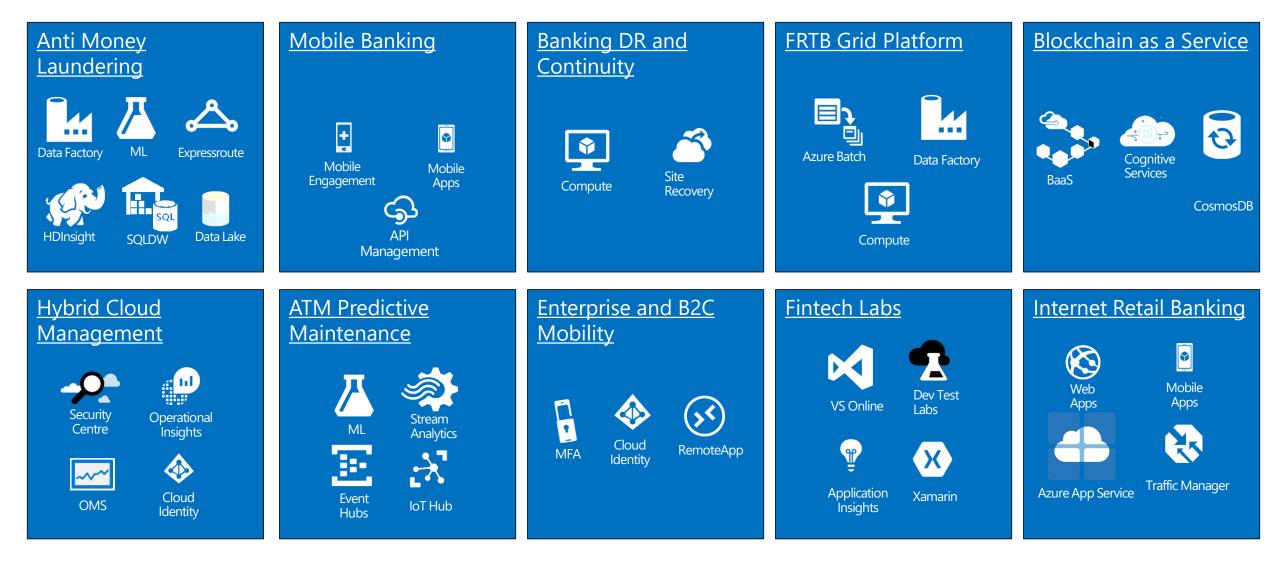


구현

The Intelligent Cloud for Financial Services



The Intelligent Cloud for Financial Services



Artificial Intelligence – Use Cases

Customer Experience



B2C B2B Digital Agents

Digitized Customer Service



Targeted Offers/ Next Best Action



New Banking Products Powered by AI

AI Empowered

Employees

...

 δ

Relationship Managers

Wealth Advisory

- **Risk and Compliance**
- **Robotics Process Automation**

Financial Forecasting

Al Powered Insights



Identity Protection



KYC Fraud prevention

Payments/AML Fraud prevention

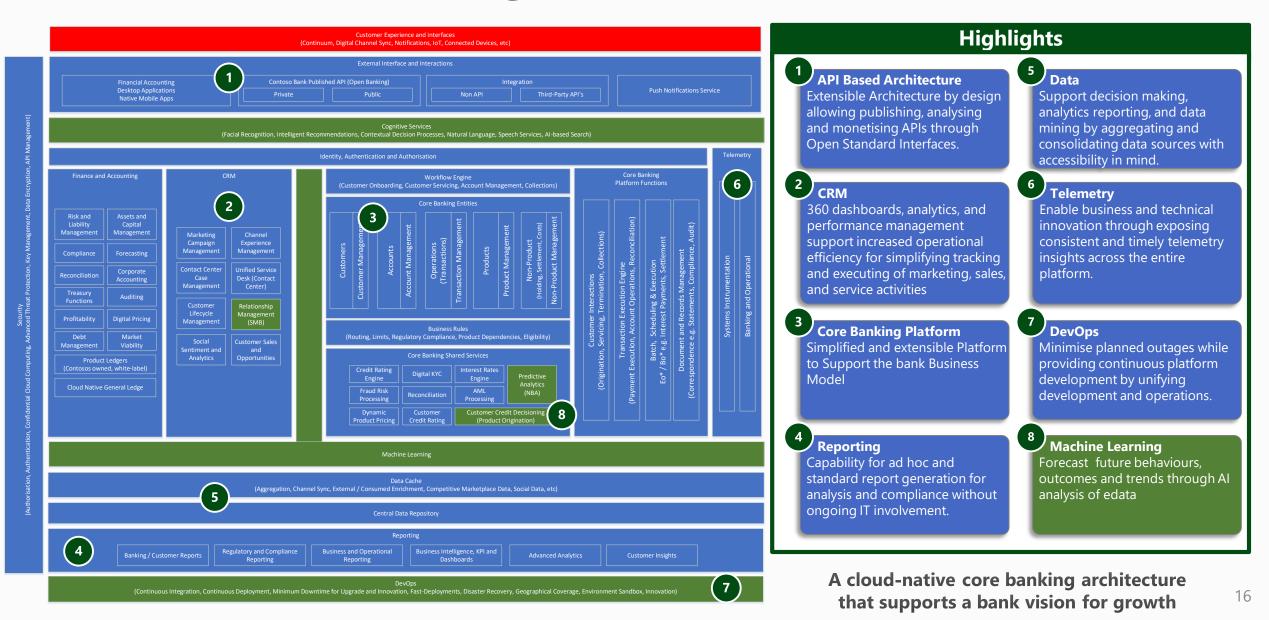


Customer Churn

∭ Credit Scoring



Cloud Native Banking Solutions





감사합니다!

© Copyright Microsoft Corporation. All rights reserved.